



Dear Client,

Thank you for choosing Clear Design Display.

Your product is important to us. We have taken great care in manufacturing your product and need to point out a few things that need to be communicated to your staff, installation team and courier services.

Choosing Your Own Transport Option

From time-to-time, client's do choose to work with their own transport options. Clear Design will accommodate clients that would prefer this option. It's important that clients inform their transport agents and staff that they need to handle all products **responsibly and with extra care** otherwise if displays are improperly handled or there is poor supervision when packing or unpacking boxes, your products are at risk of being damaged.

Please make sure every detail is planned for, to safeguard your display(s) and include transport insurance.

For clients using their own transport options, **Clear Design will not take responsibility for any damage to displays.**

Transport and Handling

Acrylic is a fantastic material with so many uses. Regardless of how securely a product is packed, if poor judgment is used in transporting and handling of your product, the chances of product damage is high i.e., during transportation, handling, and installation.



The following is important to prevent disappointment:

- Ensure that you have insurance cover in place with your transport company in the event of unexpected circumstances.
- Please **sternly inform** and communicate with your team and transport company that extra care and attention is needed during all points of handling (packing and unpacking).
- **Do not** drop, chuck, toss or kick a packaged product, as this will damage your product.
- **Do not** double stack boxes.
- **Cleaning** your product correctly is important. Please request a cleaning guide from Clear Design sales team.

Please contact us should you have any further questions.

Sincere regards,

Clear Design Display

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